



PAROWAN CITY POLICE DEPARTMENT

Chief Mike Berg

Parowan Police Department is devoted to developing relationships with other State and Federal partners to curb the affects that online scams, social media scams and phone scams have on the citizens. In order for us to be successful in assisting a victim of these kinds of scams, we need everyone to play a role in the process. This starts with the phone call or attempted communication from a scammer. Identifying the scam and then being able to disconnect or block any future conversations is important and must be done in the beginning.

Identifying a scam

- Unsolicited calls from people claiming to work for a government agency, public utility or major tech firm, like Microsoft or Apple. These companies and institutions will rarely call you unless they have first communicated by other means or you have contacted them.
- Unsolicited calls from charity fundraisers, especially during the holidays and after disasters.
- Calls pitching products or services with terms that sound too good to be true. Common scam offers include free product trials, cash prizes, cheap travel packages, medical devices, preapproved loans, debt reduction, and low-risk, high-return investments.
- An automated sales call from a company you have not authorized to contact you. That's an illegal robocall and almost certainly a scam. (Automated calls are permitted for some informational or non-commercial purposes)
- Callers that want you to send money to another country via a money transfer
- Callers wanting you to go purchase I-tune cards or Google game cards and call in with the number on the back
- Any caller wanting you to provide any personal information

✓ Do's

✗ Don'ts

- Do put your phone number on the FTC's
- Do hang up on illegal robocalls.

Do slow down and ask questions

Do consider using a call-blocking mobile app

Don't answer calls from unknown numbers.

Don't return one-ring calls from unknown numbers.

Don't make payments by [gift card](#), prepaid debit card or wire transfer.

Always report any possible fraud or scam to your banking institution immediately

